

14th April 2021

Dear Parent/Carer,

Year 8 Parents' Evening - Online Appointment Booking

I would like to invite you to attend our Parents' Evening on Thursday 22nd April, 2021. Due to the current circumstances and restrictions, we have made the decision to do these online. The appointment will be with the teacher who teaches your child and will provide you with an opportunity to discuss your child's progress. Please note, due to recent timetabling changes and insufficient teaching time, appointments will not be available for Performing Arts and Art and Design.

The school has introduced a new intuitive and easy to use online video appointment booking system. Parents and Carers will be able to access through all electronic devices, laptops, tablets and smart phones. This allows you to choose your own appointment times with teachers and receive a confirmation email of your timeslots. We would welcome any feedback you have in relation to this way of running parents' evenings.

We limit the discussion time with each teacher to five minutes. If, however, you feel that a longer discussion is necessary an additional appointment can be made, by emailing the school office. Appointments for 22nd April can be made from 09:00am Friday 16th until 23:55pm Wednesday 21st April. Should you wish to make any changes after the closure date please email our school office: office@castlerocksch.uk.

Please visit https://castlerock.schoolcloud.co.uk/ to book your appointments. A short guide and video link on how to add appointments is included with this letter. Login with the following information:

Your details:

Title First Name Surname Email

Student's Details:

First Name Surname Date of Birth

If you do not have access to the internet, please email the school office who will arrange for teachers to contact you to enable a telephone conversation at a later date.

Yours sincerely





Parents' Guide for Booking Appointments



Browse to https://castlerock.schoolcloud.co.uk/



Step 1: Login

Fill out the details on the page then click the Log In button.

A confirmation of your appointments will be sent to the email address you provide.



Step 2: Select Parents' Evening

Click on the date you wish to book.

Unable to make all of the dates listed? Click I'm unable to attend.



Step 3: Select Booking Mode

Choose *Automatic* if you'd like the system to suggest the shortest possible appointment schedule based on the times you're available to attend. To pick the times to book with each teacher, choose *Manual*. Then press *Next*.

We recommend choosing the automatic booking mode when browsing on a mobile device.



Step 4: Choose Teachers

If you chose the automatic booking mode, drag the sliders at the top of the screen to indicate the earliest and latest you can attend.

Select the teachers you'd like to book appointments with. A green tick indicates they're selected. To de-select, click on their name.



Step 5a (Automatic): Book Appointments

If you chose the automatic booking mode, you'll see provisional appointments which are held for 2 minutes. To keep them, choose Accept at the bottom left.

If it wasn't possible to book every selected teacher during the times you are able to attend, you can either adjust the teachers you wish to meet with and try again, or switch to manual booking mode (Step 5b).



Step 5b (Manual): Book Appointments

Click any of the green cells to make an appointment. Blue cells signify where you already have an appointment. Grey cells are unavailable.

To change an appointment, delete the original by hovering over the blue box and clicking *Delete*. Then choose an alternate time.

You can optionally leave a message for the teacher to say what you'd like to discuss, or raise anything beforehand.

Once you're finished booking all appointments, at the top of the page in the alert box, press *click here* to finish the booking process.



Step 6: Finished

All your bookings now appear on the My Bookings page. An email confirmation has been sent and you can also print appointments by pressing *Print*. Click *Subscribe to Calendar* to add these and any future bookings to your calendar.

To change your appointments, click on Amend Bookings.

Video link: https://support.parentseveningsystem.co.uk/article/801-video-parents-how-to-attend-appointments-over-video-call