



Dear Parents / Carers,

We are excited to advise you that as part of our commitment to ensure communication to parents and carers is thorough and effective, we are now using a new online system to allow you to access your child's information.

Arbor, our new parental engagement App, will allow you quick access to information about your child, allow you to register for a club or trip, give consent for an activity and check your child's attendance.

We will later be able to provide you with access to behaviour and homework data, as the service develops.

Effective communication between parents/carers and the school is an incredibly important factor in contributing to your child's progress and success.

The Arbor app will allow you to check and update the contact information we hold for you and your child and will also give you an easy way to communicate with the School.

We have already set an account up for you, using your email address that is currently registered with the school.

To finish creating your account, you just need to set a password. You can do this by going to login.arbor.sc, clicking on 'Forgotten Password?' and following the instructions on screen.

The first time you log on to Arbor you will need to log in via a Computer, Laptop or Tablet.

Once you have set your own password, you will be able to log into the App which can be downloaded from the Google Play Store or the Apple Store.

[Access the Arbor Quick Start Guide Here](#)

If you have trouble setting up your password or have general questions about the Arbor Parent Portal, visit: castlerocksch.uk/arbor-parents-guide Or contact the school on: 01530 834368

Kind Regards,

The Castle Rock School

☎ 01530 834368 @ office@castlerocksch.uk 🌐 www.castlerocksch.uk 🐦 @castlerocksch

The Castle Rock School, Meadow Lane, Coalville, Leicestershire LE67 4BR

Head of School - Mr D Baldwin

Deputy Headteachers – Mr M Gamble, Mr M Rowbottom and Mrs E Booth

CEO Apollo Partnership Trust and Executive Secondary Headteacher - Mrs J Patrick

Registered Company: The Castle Rock School – Company Registration No. 08114513

Registered Office: Meadow Lane, Coalville, Leicestershire LE67 4BR

